

DII – What we do

- Our mission
 - *“To improve state government effectiveness and productivity, the Department of Information and Innovation provides expertise, standards and shared services for the state enterprise and supports agency and/or department-specific information technologies.”*
- We do this in two ways
 - Shared services for the enterprise
(Approximately \$33.5 million for FY16)
 - Oversight of department specific IT
(Approximately \$1.5 million for FY16)

DII and Statewide IT

- Based on HR report dated 3/20/15
 - DII staff represent 24% of classified IT staff positions
- Increases in DII staff do not mean increases in state staff
 - IT staffing has remained stable statewide
 - Centralization of distributed staff into DII has resulted in an increase from 78 in FY12 to 123 in FY15, a 58% increase in 3 years
- Increases in DII spending do not mean increases in state spending
 - Centralization of Building Connectivity (WAN) resulted in \$2 million increase in DII, but a \$1 million decrease to the state
 - Centralization of AHS desktop and server support (26 people) led to increased capacity without any increase in staffing (prior to this, AHS had requested 5 additional staff to support the increased capacity)

DII – Changing our reporting

- Back in the late 1990's, the General Assembly required the Administration to “budget” a portion of all the state's internal service funds. Prior to this requirement, no internal service funds were appropriated. They referred to this appropriated piece as the “non-demand” portion of the program. So all programs were now partially budgeted such as the postal center, copy center, supply center, workers' comp, etc., etc. From a budget perspective, this is a problem as spending in the internal service fund programs is already appropriated in the departments receiving the services. This is, in fact, double counting, which is eliminated from the total state budget when getting to the bottom line.
- For FY16, we changed to reporting everything in the budget
- If we kept the same reporting, DII would have reported a \$200K decrease for FY16

DII – Ups and Downs

- Our budget is divided into two sources
 - Allocation – common shared services that are distributed by headcount (e.g. internet connection, building connectivity)
 - The allocation is down 8% from FY15
 - Upward pressures
 - COLA and Benefits for staff
 - Security
 - Downward pressures
 - Efficiency gains from centralization
 - Demand – shared services requested by departments (e.g. desktop support, servers and server support)
 - Demand services are up 11%
 - Upward pressures
 - COLA and Benefits for staff
 - Security
 - Centralization of ANR & AOT servers (not an up for state spend)
 - Additional need from departments